



Virginia Assisted Living Association

“Virginia’s Unified Voice for Assisted Living”

2010 Annual Fall Conference

“Recycling Best Practices in Senior Living”



Holiday Inn Virginia Beach-Norfolk Hotel & Conference Center

5655 Greenwich Road, Virginia Beach, VA 23462

Hotel Reservation Line: (800) 567-3856

If calling prior to October 8, 2010 receive a room rate of \$99 for single/double occupancy.

PRELIMINARY AGENDA

Sessions and times are subject to change without notice.

Tuesday, October 19, 2010

Table with 2 columns: Time and Session Name. Rows include Attendee Registration, General Session I, Concurrent Sessions I, Presentation Luncheon, Concurrent Sessions II, General Session II, Assisted Living Exhibition & Reception, and VALA Bowling Competition.

Wednesday, October 20, 2010

Table with 2 columns: Time and Session Name. Rows include Registration / Continental Breakfast / Assisted Living Exhibition, General Session III, Morning Coffee Break / Assisted Living Exhibition / Networking, Best Practices Roundtable Discussions, Assisted Living Exhibition / Networking / Luncheon, General Session IV, and General Membership Meeting.

PRELIMINARY TOPICS

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- Best Practices in Senior Living – Roundtable discussions!!
• Changes at the top and at the Bottom with the Virginia Department of Social Services, the Virginia Department of Health Professions, and the Virginia Department of Medical Assisted Services
• Conflict Management
• Crisis Communication
• Dealing with Difficult People
• Dementia Care
• Disaster Planning – Is Your Community Prepared?
• Employee Retention
• Pharmaceutical Drug Diversion
• Sexual Relationships in Senior Living
• Social Networking for Senior Living
• Top Citations in ALFs

This educational offering will offer continuing education credits by the National Continuing Education Review Service (NCERS) of the National Association of Boards of Examiners of Long Term Care Administrators (NAB).

Questions?

Call (804) 332-2111 or e-mail jhackler@valainfo.org

Mail registration forms and payments to 'VALA, PO Box 6266, Richmond, VA 23230'

If paying by credit card, registration forms may be faxed to 804-632-8411.

PLEASE COMPLETE A SEPARATE REGISTRATION FORM FOR EACH PERSON

REGISTRANT NAME: COMPANY:

MAILING ADDRESS:

EMAIL: ADDITIONAL REGISTRATIONS:

PHONE # () FAX # ()

CONFERENCE REGISTRATION OPTIONS

- \$225 Member Registration
• \$200 Member Additional Registration*
• \$325 Non-Member Registration
• \$300 Non-Member Additional Registration*
• \$125 Member One Day Registration: DATE
• \$175 Non-Member One Day Registration: DATE
• October 19, 2010 ALF Bowling Competition – Please send info
* Additional registrations must be from same facility as original registrant. Being from same parent company does not qualify for additional registration discount.

If paying by credit card, please note ONLY Visa, MasterCard, and Discover are accepted

CREDIT CARD #: EXP. DATE: BILLING ZIP CODE:

AUTHORIZED SIGNATURE: SECURITY CODE:

CANCELLATION POLICY: Cancellations must be received in writing prior to October 5, 2010 to receive a registration credit to the 2011 Spring Conference. Cancellations requesting a refund will be charged a 20% cancellation fee and must be received prior to October 5, 2010. Any cancellation made after October 4, 2010 will not receive a registration credit or refund. Substitutes are allowed at any time.